

# تعمیم رقم (DHP/2024/22)

من	إدارة التخصصات الصحية / وزارة الصحة العامة
الموضوع	تحديثات على نظام التسجيل الإلكتروني
التاريخ	12 سبتمبر 2024

#### " تهديكم إدارة التخصصات الصحية أطيب التمنيات "

انطلاقًا من حرص إدارة التخصصات الصحية على تقديم خدمات تنظيمية عالية الجودة، وتبسيط الإجراءات على الممارسين الصحيين، والتزامًا منا بتعزيز تجربة مستخدمي نظام التسجيل الإلكتروني وتحقيق أكبر قدر من كفاءة التعاملات، يسرنا أن نعلن عن إطلاق حزمة من التحسينات الجديدة على نظام التسجيل الإلكتروني، تهدف إلى تقليل العبء الإداري، وتدعيم الوضوح والشفافية، وتسريع إجراءات التسجيل/الترخيص.

#### التحديثات والمزايا:

تقديم طلبات التقييم الأولي دون الحاجة إلى جهة عمل: يتيح هذا التحديث للممارسين الصحيين الراغبين في العمل في دولة قطر التقدم لتقييم مؤهلاتهم وشهاداتهم على نحو مستقل دون الحاجة لوجود جهة عمل أو موافقتها، مما يتيح المرونة للممارسين الجدد الراغبين في بدء إجراءات التقييم دون تأخير. ويعزز من سرعة استفادة القطاع الصحي من كفاءاتهم. يرجى مراجعة المخطط التوضيحي الجديد لطلب التقييم (مرفق 1)

**تقديم طلبات التدريب (العمل تحت الإشراف) إلكترونيًا والتوقف عن قبول الطلبات اليدوية:** يتيح هذا التحديث للممارسين الصحيين تقديم طلب تدريب إلكتروني للحصول على الموافقات المطلوبة، سواء توفرت جهة عمل لتدريب الممارس أو لا، ويهدف هذا الإجراء إلى أتمتة (Automate) كل طلبات الممارسين الصحيين في إطار التحول الرقمي في المنظومة الحكومية للدولة. يرجى مراجعة المخطط التوضيحي الجديد لطلب التدريب (مرفق 2)

التجديد السنوي التلقائي لتراخيص الممارسين الصحيين في القطاع الحكومي: سيتم تجديد تراخيص الممارسين في القطاع الحكومي على نحو تلقائي من قبل الممارس لصحي ( بدء من الأول من أكتوبر، 2024) شريطة استكمال متطلبات التطوير المهني والتعليم الطبي المستمر (CPD/CME) في كل دورة (كل عامين) ، وأن يؤكد الممارس الصحي على النظام الإلكتروني بأنه مازال على رأس عمله، وفي نهاية السنة الرابعة يجب على الممارس الصحي تقديم طلب تجديد على النظام الإلكتروني (قبل انتهاء الترخيص ب 3 أشهر).

**اعتماد نماذج جديدة موحدة لتقديم الطلبات الموجهة إلى قسم التسجيل:** إذ يجب التقيد باستخدام النماذج المعتمدة لتفادي عدم قبول الطلب بسبب عدم مطابقة النموذج المستخدم للمتطلبات الرسمية. للاطلاع على النماذج المذكورة يرجى مراجعة ملف نماذج إضافية على موقع الإدارة.

**إلغاء خاصية تقديم طلبات التجديد بالإنابة عن الممارس الصحي:** إذ لا يمكن للمنشأة الصحية تقديم طلب التجديد بالإنابة عن الممارس الصحي، حيث يعد تجديد الترخيص مسؤولية الممارس الصحي على نحو مستقل، ويعد استمرار عمل الممارس بعد انتهاء ترخيصه مخالفًا للقانون، ويتحمل الممارس والمدير المسؤول وكذلك المنشأة الصحية تبعات انتهاء صلاحية الترخيص وما يترتب عليه من تبعات قانونية.

**الإزالة من سجل الممارسين الصحيين:** في حال لم يعد الممارس الصحي قائمًا على رأس عمله لأيٍ من الأسباب، يجب على المنشأة الصحية أو الممارس الصحي تقديم طلب إزالة للممارس الصحي من سجل الممارسين الصحيين على نظام التسجيل الإلكتروني، وتتحمل المنشأة وكذلك الممارس الصحي كافة العواقب القانونية والتنظيمية المترتبة على إبقاء الممارس الصحي قيد السجل التابع للمنشأة على النظام الإلكتروني. يرجى الاطلاع على السياسة المرفقة "الاستعادة/الإزالة من السجل" للحصول على كافة المعلومات ذا الصلة.

شاكرين لكم حسن التعاون- إدارة التخصصات الصحية

للمزيد من المعلومات، يرجى التواصل مع البريد الإلكتروني dhpregistration@moph.gov.qa

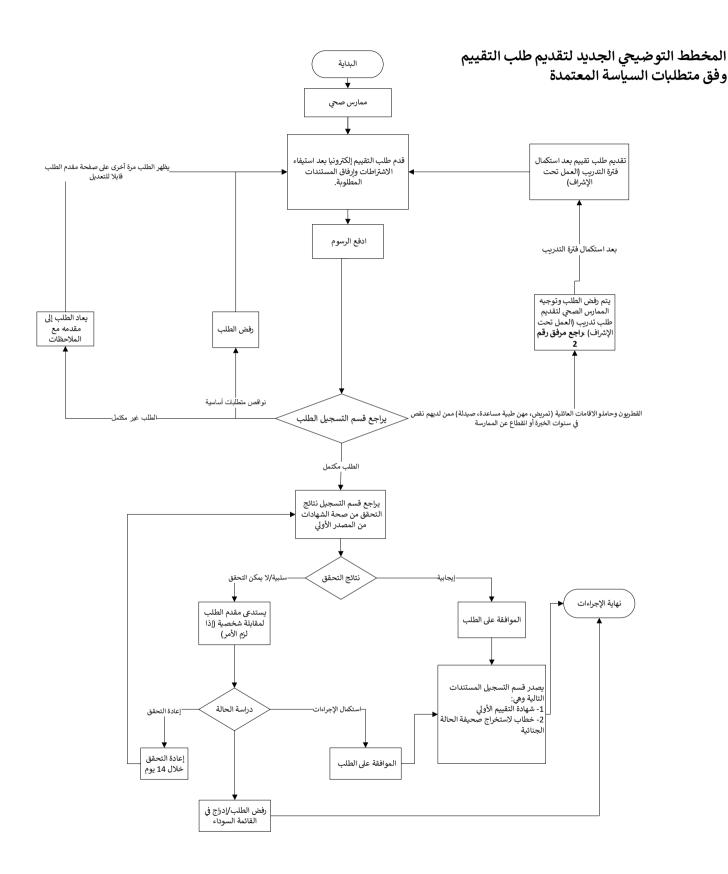
#### لمرفقات:

المخطط التوضيحي الجديد لطلب التقييم (مرفق 1)

المخطط التوضيحي الجديد لطلب التدريب (العمل تحت الإشراف) (مرفق 2)

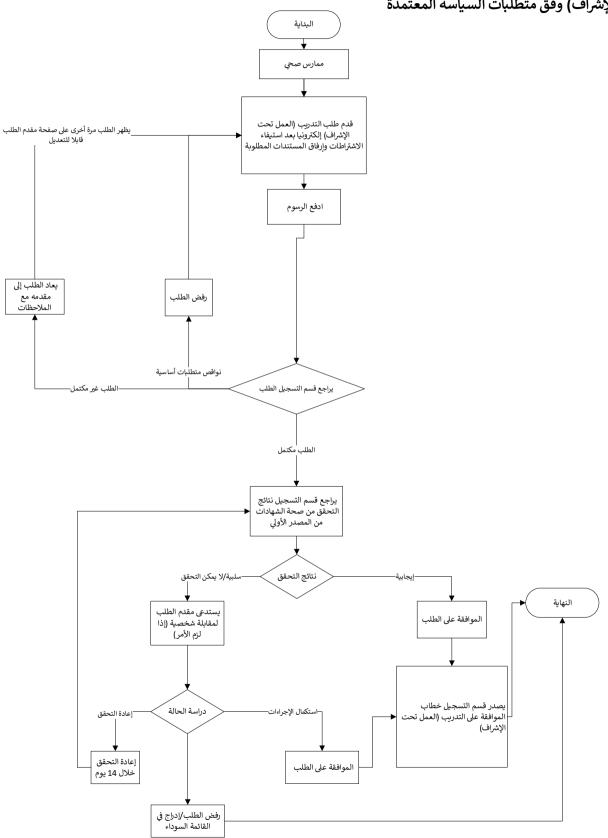
إرشادات حول كيفية التسجيل/الدخول إلى حساب الممارس الصحي

سياسة الاستعادة/الإزالة من السجل





المخطط التوضيعي الجديد لتقديم طلب التدريب (العمل تحت الإشراف) وفق متطلبات السياسة المعتمدة

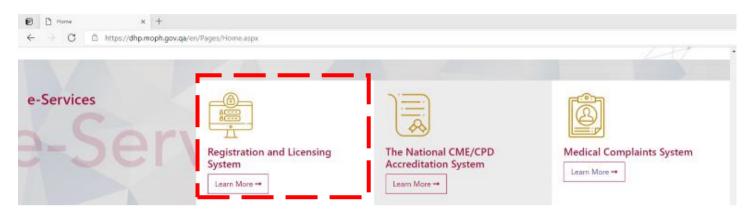




### Registration & Licensing System - Sign-up/Sign-in Steps for Applicants

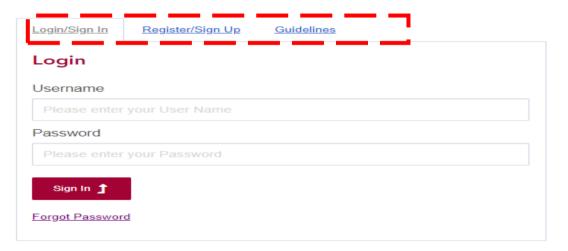


#### Step1. Visit dhp.moph.gov.qa and click on the Registration & Licensing System (highlighted below).



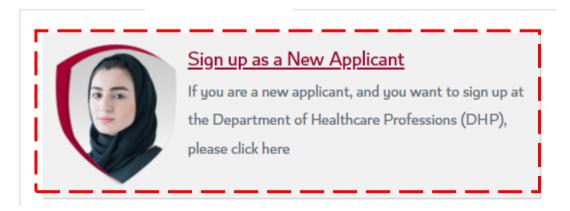
#### Step 2. Choose the appropriate tab as per the following:

- ➤ Login/Sign In If you already have a username and password as an applicant with DHP
- > Register/Sign Up If you want to create a new account as a new applicant with DHP
- Guidelines For guidelines on using the system and process overviews



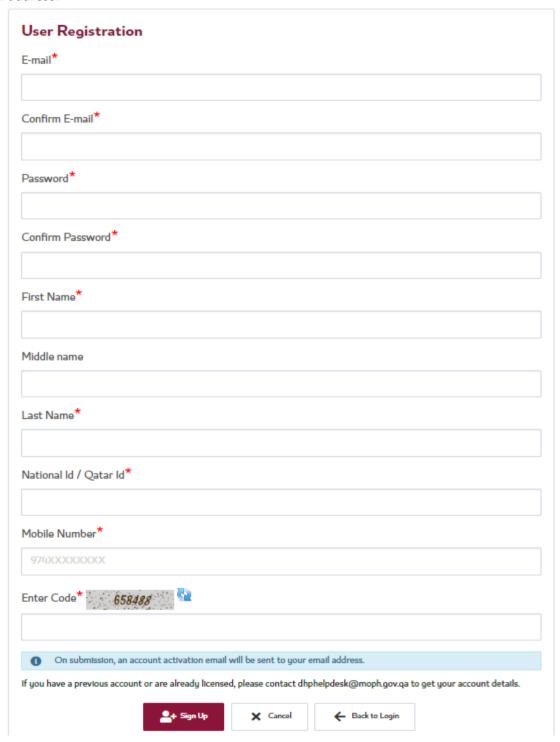
To Register/Sign Up

Click on "Sign up as a New Applicant





Fill the details required for registration and click on "Sign Up". After submission, an activation email will be sent to the provided email address.

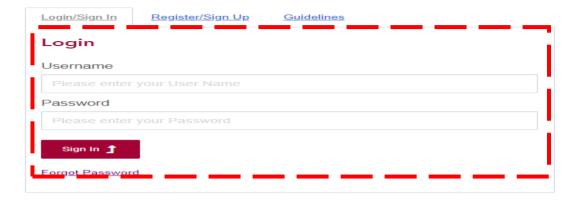


Note: A new password must include a letter, a number, and a special character (e.g.: asd@12345)

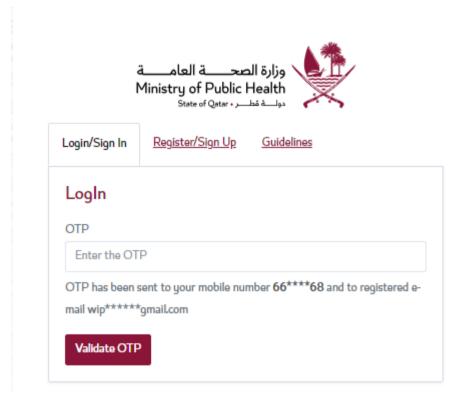
Please open the provided email account and click on the activation link to activate the account to login.



Please visit the DHP Website / Registration & Licensing System to sign in: https://dhpportal.moph.gov.qa/ Enter the registered Email/Username and Password and click on "Sign In" to login to the system.



Enter the OTP that has been sent to your mobile number and registered email address to login to your account.



If you face any technical issues, please send an email to our technical support helpdesk: <a href="mailto:dhphelpdesk@moph.gov.qa">dhphelpdesk@moph.gov.qa</a>



Policy Name: Removal/Restoration Policy **Policy Code:** Version Number: **Developed by:** Department of Healthcare Professions - Registration Section Co-Consultants: N/A Reviewed by: Policy Working Group Approved by: Date Effective: Date of Due Revision:

Validity: This policy is valid until it has been updated, replaced, or canceled by the Department of Healthcare Professions. Any future updates, replacement or cancellation of this policy may occur without prior notice. However, all concerned individuals and parties shall comply with such once officially notified by the Department of Healthcare Professions.

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> Department of Healthcare Professions Registration Section P.O. Box 7744, Doha, Qatar Phone: (+974) 44092033

#### 1. Introduction

Consistent with the pursuit to develop unified policies that set clear standards for healthcare practitioners' assessment and eliminate inconsistencies in the regulatory processes and decisions, the DHP Registration Section has developed this policy for removal from and restoration to the registry. This policy informs healthcare practitioners and providers about the necessity of removal from registry when they stop practicing for any reason, and what is required in different scenarios to restore their license when needed.

#### 2. Policy Statement:

- 2.1. Healthcare Facilities (HCF) and Healthcare Practitioners (HCP) are mandated to apply for a "Removal from the Registry" application through the online portal, when a healthcare practitioner stops practicing in the healthcare facility for any reason or else, they will be subjected to disciplinary actions.
- 2.2. An HCP who has a valid license to practice can submit a "Restoration to the Registry" application.



- **2.3.** An HCP whose license to practice has expired can submit "Restoration to the Registry & Renewal" application with all restoration and renewal requirements attached.
- **2.4.** The DHP license will be restored to the registry to the scope of practice the HCP was previously licensed.
- 2.5. Restoration of the license can be applied under the same or a different healthcare facility.
- **2.6.** When a removal from the registry/restoration to the registry application is submitted, the HCP and the HCF will be notified.

#### 3. License to Practice Status:

- 3.1. Statuses that are time sensitive and reflect validity/expiry:
  - 3.1.1. **Active:** A license status which indicates that the practitioner's license is active, and they can practice.
  - 3.1.2. **Inactive (Expired):** A license status which indicates that the practitioner's license has been expired but for less than three months.
  - 3.1.3. **Inactive (Automatically Removed):** A license status which indicates that the practitioner's license has been expired more than three months but less than five years.
  - 3.1.4. **Inactive (Permanently Removed):** A license status which indicates that the practitioner's license has been expired for more than five years.

#### 3.2. Statuses that reflect disciplinary actions:

- 3.2.1. **Inactive (Suspended):** A license status which indicates that the practitioner's license has been suspended temporarily due to a disciplinary action.
- 3.2.2. **Inactive (Revoked):** A license status which indicates that the practitioner's license has been suspended permanently due to a disciplinary action.

## 3.3. Statuses that reflect removal from the registry either by admin or voluntarily:

- 3.3.1. **Inactive (Voluntarily Removed):** A license status which indicates that the practitioner's license has been removed voluntarily by the practitioner or the employer.
- 3.3.2. **Inactive (Removed by Admin):** A license status which indicates that the practitioner's license has been removed from the system due to a non-disciplinary reason (such as getting another license in a different profession).

#### 4. Abbreviations

DHP: Department of Healthcare Professions

AHP: Allied Healthcare Practitioners

HCP: Healthcare Practitioner HCF: Healthcare Facility

#### 5. Scope

This policy applies to all healthcare practitioners who for any reason have their license to practice voluntarily or involuntarily removed and who are seeking to return to practice in the State of Qatar after their licenses have been removed from the registry.

#### 6. Procedures/Guidelines

#### 6.1.Removal from the registry:

6.1.1. Any HCP or HCF planning to remove a license from the registry must submit a "Removal from the Registry" application through the online portal and attach a supporting document such as a resignation letter, end of service letter, or others, signed by the medical director of the facility and including the facility stamp.

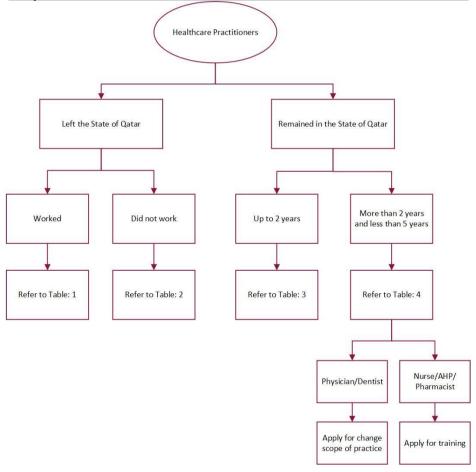


6.1.2. "Removal from Registry" application can be submitted by HCP or HCF.

#### 6.2. Restoration to the registry:

- 6.2.1. Any HCP seeking for restoration to the registry after removal and a valid license to practice can apply for restoration to the registry application through the online portal.
- 6.2.2. Any HCP seeking for restoration to the registry after removal and expiry of the license can apply for "Restoration & Renewal application" through the online portal.
- 6.2.3. Requirements for restoration are detailed in the chart and tables below.

#### Requirements for Restoration of License in Different Scenarios



#### Table 1:

If the HCP left State of Qatar and worked abroad after the removal from the registry.

- Valid QID (if applicable). 1.
- 2. Valid Police Clearance Certificate from Qatar.
- 3. Valid medical report.
- 4. Letter of intent from the HCF.
- 5. Work experience certificate covered with license and to be verified.
- 6. Certificate of good standing sent directly from the licensing authority covering the experience.
- \* If the HCP resided outside the State of Qatar for more than a year, current guidelines and policies related to each profession will be applied.



\*\* If the HCP resided outside the State of Qatar for more than 5 years, they must apply for new evaluation as per the current guidelines and policies related to each profession.

#### Table 2:

If the HCP left the State of Qatar and did not work after the removal from the registry.

- 1. Valid QID (if applicable).
- 2. Letter of intent from the HCF.
- 3. Experience certificate from previous employer in Qatar.
- 4. Valid Police Clearance Certificate from Qatar (if the HCP stayed out of Qatar for more than one year).
- 5. Valid medical report (if the HCP stayed out of Qatar for more than one year).
- 6. Justification letter.
- \* The break in practice policy will be applied as per the HCP's profession.
- \* \*If the HCP resided outside the State of Qatar for more than a year, current guidelines and policies related to each profession will be applied.
- \*\*\* If the HCP resided outside the State of Qatar for more than 5 years, they must apply for new evaluation as per the current guidelines and policies related to each profession.

#### Table 3:

If the HCP did not leave the State of Qatar and applied for restoration within 2 years of removal from the registry.

- 1. Valid QID (if applicable).
- 2. Letter of intent from the HCF.
- 3. Experience certificate from previous employer in Qatar.
- 4. Justification Letter.

#### Table 4:

If the HCP did not leave the State of Qatar and applied for restoration between 2 to 5 years after removal from the registry.

As per the break in practice policy.

#### 7. Notes

- **7.1.** Once the license has expired, the status will automatically change to "Inactive (Expired)".
- **7.2.** During the first three months of expiration, the practitioner can apply for renewal directly. Once the renewal application is approved, the status will change back to "Active" automatically.
- **7.3.** After three months of expiration, the status will automatically change to "Inactive (Automatically Removed)", and the place of work will be removed from the practitioner's license. The practitioner will have to apply for a Restoration to the Registry & Renewal application (Once applicable) through the system to restore their license and renew it.
- **7.4.** After five years of expiration, the status will be changed automatically to "Inactive (Permanently Removed)" and **cannot** be restored to the registry.
- **7.5.** If the practitioner's license was voluntarily removed but has been expired for 5 years, the status will be automatically changed to "Inactive (Permanently Removed)" and accordingly **cannot** be restored to the registry.
- 7.6. If the status is "Inactive (Suspended)", "Inactive (Revoked)", "Inactive (Removed by Admin)" or "Inactive (Permanently Removed)", then neither the practitioner nor the



employer can apply through the system to restore it through an online application. They must contact DHP Registration team to proceed accordingly.

- 7.7. For applying for restoration to the registry as Locum/Non-Resident, please refer to the guidelines of the respective profession.
- 7.8. For CPD points and related queries, please contact the DHP - Accreditation Section.