



Circular No. (04/2020)

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| From | The Department of Healthcare Professions (DHP)/ Ministry of Public Health (MoPH) |
| To | All Healthcare Practitioners, Healthcare Facilities and CPD Providers in the State of Qatar |
| Subject | Temporary Interruption of online services of the DHP for upgrading purposes & Changing the generic email addresses. |
| Date | 4 May 2021 |

Greetings from the Department of Healthcare Profession at the MoPH,

The Department of Healthcare Professions at the MoPH announces that its website services, the Electronic Registration & Licensing system, as well as the Electronic CPD e-Portfolio will be unavailable from 6/5/2021 after 02:00 PM until the end of the official Eid Al-Fitr holiday for upgrading purposes.

This interruption will not impact the Central Governmental Electronic Sick Leave System (e-Jaza). Healthcare practitioners can issue sick leaves electronically without being affected by the downtime resulting from the upgrading.

It is worth noting that the DHP is currently working on launching its new & enhanced website with a modern and remarkable design to satisfy the needs of stakeholders. Also, the DHP is going to update the above-mentioned electronic systems to ensure that they are fast, user-friendly, and efficient.

Additionally, the following email addresses have been changed as shown in the table below, coinciding with the upgrading procedures. Healthcare practitioners and employers must use the new email addresses to ensure that the concerned team receives the email and responds to the requests and inquiries.

| Old e-mail addresses | New e-mail addresses |
|--|--|
| QCHPHelpDesk@moph.gov.qa | DHPHelpDesk@moph.gov.qa |
| QCHPRegistration@moph.gov.qa | DHPRegistration@moph.gov.qa |
| QCHPGoodSt@moph.gov.qa | DHPGoodSt@moph.gov.qa |
| AccreditationDepartmentQCHP@moph.gov.qa | DHP_AS@moph.gov.qa |
| QCHPADHelpdesk@MOPH.GOV.QA | DHPHelpDeskAS@moph.gov.qa |



The DHP appreciates your understanding regarding the scheduled online services interruption and looks forward to hearing your feedback on its updated services once they are launched.

For more information please contact:

Technical Support Team: DHPHelpDesk@moph.gov.qa

**Thank you for your cooperation,
The Department of Healthcare Professions/MoPH**